VAUXHALL CONNECT

Activation Guide



INTRODUCING VAUXHALL CONNECT

Vauxhall Connect is the new way to stay connected whilst on the road. Smart technology systems helping to keep you safe, following the most efficient route and up-to-date with the condition of your Vauxhall.

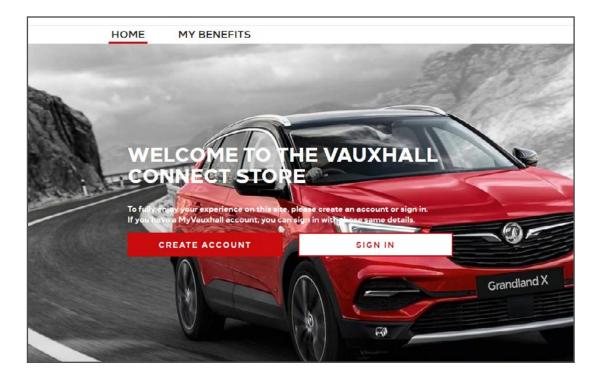
Read on for an introductory guide to getting started with Vauxhall Connect – including how to:

- Sign in and create a MyVauxhall account
- Add your vehicle to an account
- Activate a free service
- Purchase a service



(1)

SIGN IN/CREATE ACCOUNT



- Vauxhall Connect Store
- Navigate to <u>connect.vauxhall.co.uk</u>
- If you already have an account for Vauxhall Connect Store or MyVauxhall (Web or App), click on Sign In (see 2 a) or
- If you do not have an account yet, click on Create Account (see 2 b)

Your email address Password Forgotten activation link? Forgotten password? CANCEL CONFIRM Keep me logged in ("remember me")		CONNECT TO YO	UR MYVAUXHALL ACCOUNT: i
CANCEL	Your email address		Password
	Forgotten activation link?		Forgotten password?
Keep me logged in ("remember me")		CANCEL	CONFIRM
			Keep me logged in ("remember me")

- Sign in **2**a
 - Enter your login information
 - You can use the login details for the MyVauxhall App, Website or Vauxhall Connect Store
 - Click on Confirm

	CREATE MY ACCOUNT
Your email address *	
Possword *	0
Please confirm your pase	word *
Title *	Miss ~
Last name *	
First Name *	
Enter the captcha *	uaw72y
	"Required field

ACTIVATE MY ACCOUNT
Your account has been created. Please click on the link within the email you have received in order to activate your account.
Continue



Create an account

- Enter the required information and set your password
- If you would like to receive offers by email please tick the email box - and choose any other methods you are happy for us to use
- Click on Activate

Create an account 3

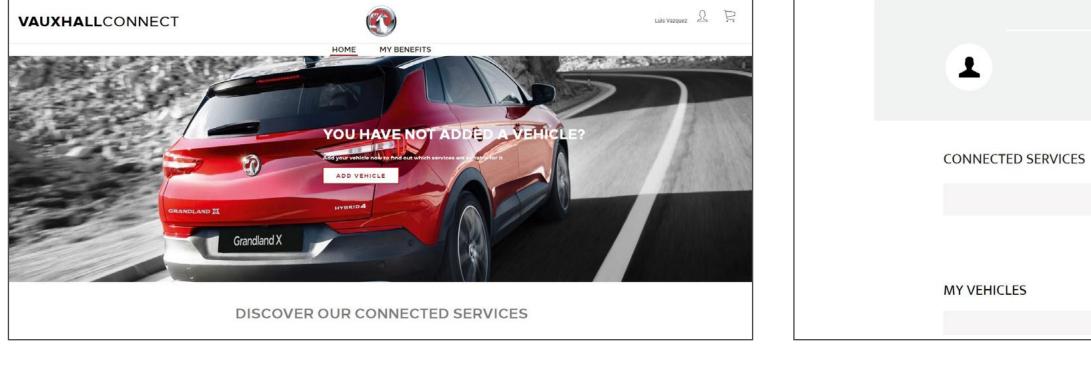
A new page will show confirming your account has been created.

- You will shortly receive an email click on the link in the email to activate your account
- Click on Continue



(1)

ADD A VEHICLE

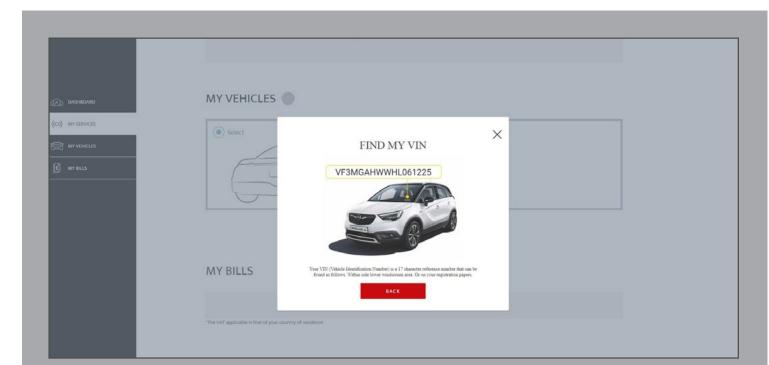


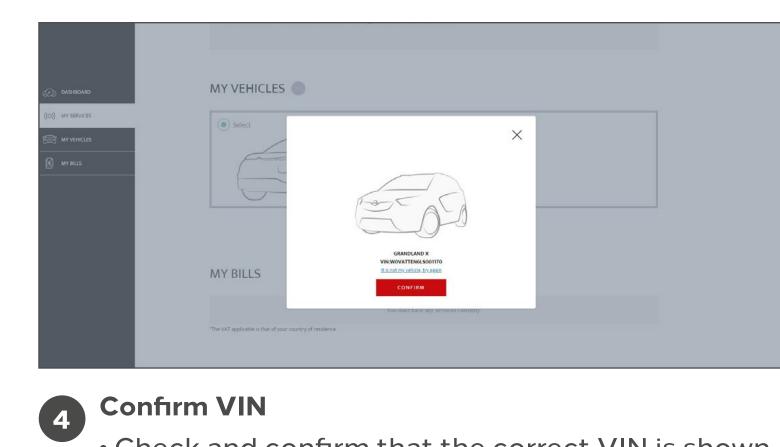
Vauxhall Connect Store

• Go to your account page by clicking on the person icon in the upper right corner



• Click on **Add a vehicle**





Where to find the VIN

- Click on Where can I find the VIN? (You may also find the VIN on your registration documents)
- Be sure to enter all 17 digits and be careful not to mix up 0 with o – only zeros are used

Phone number	EDIT	V	(C) DASHBOARD ((C)) MY SERVACES	MY VEHICLES O YOU HAVE NOT ADDED YOUR VEHICLE YET? X
You don't have any connected services currently.			MY BILLS	
DISCOVER OUR CONNECTED SERVICES				MY BILLS Where can I find the VIN number? ADD MY VEHICLE The VAT applicable is that of your country of residence
Please add your vehicle to discover compatible services				

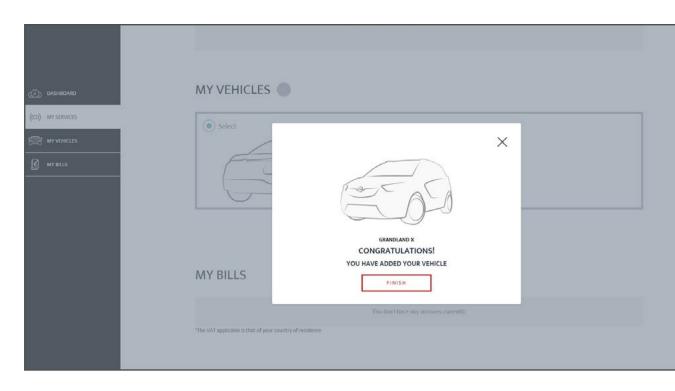
• Select **My vehicles** from the menu on the left

Enter VIN

3

- Type in your VIN (Vehicle Identification Number)
- Click on Add my vehicle

 Check and 	confirm that	the correct	VIN is shown



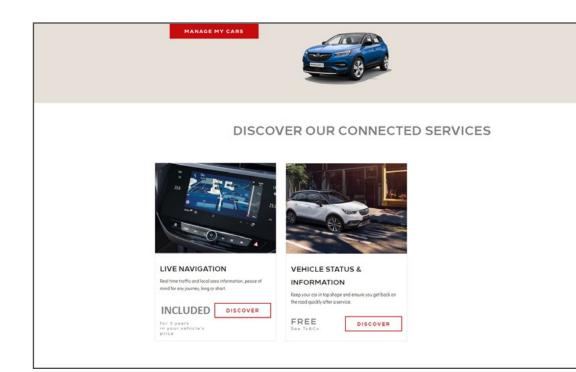


5 Vehicle successfully added





ACTIVATE A FREE SERVICE





HOME

MY BENEFITS

GET



Vauxhall Connect Store

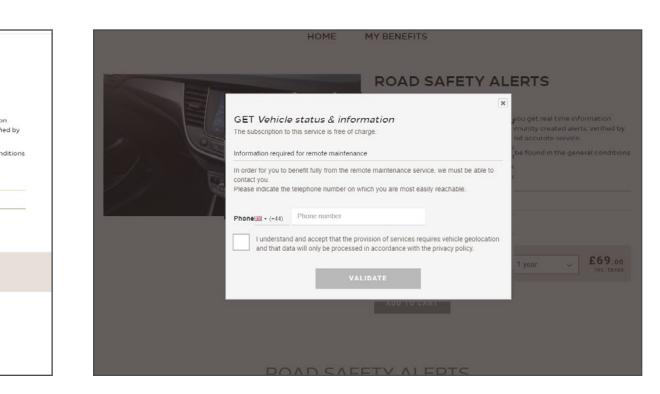
• Choose a service on the homepage and click on **Discover** to find out more

Activate

2

A green message confirms your car's compatibility.

• Click on **Add to cart**



VAUXHALLCONNECT	HOME MY BENEFITS	Luis Verques Granditand X
CONGRATULATIONS		
Your service will be available in the r Visit the account section for more ir		
	CONTINUE SHOPPING	

3

Check and confirm

- Enter your phone number if necessary
- Read and accept the conditions (T&C, geolocation & privacy policy)
- Click on Confirm

4

Service successfully activated

You'll be notified if additional action is required.

The activated service is now listed under **My Services**.

• Click on **Continue** or on the Vauxhall logo to get back to the homescreen





PURCHASE A SERVICE

GRANDLAND X	LIVE Navigation Know more >	VAUXHALLCONNECT		Luis Vazquez $\underline{\Omega}$ \underline{P}
	Vehicle status & Information Know more > Activation in progress		HOME MY BENEFITS ROAD SAFETY ALERTS Drive Safely	
DISCOVER OUR CONNECTED S	ERVICES		Thanks to the Road Safety Alerts service you get real time information about potential issues on your route. Community created alerts, verified TomTom to ensure you receive a reliable and accurate service. The countries covered by this service can be found in the general condit of sale and use, <u>click here</u> . Image: Vour Grandland X is compatible Price Duration Choose your duration Image: Vour Grandland X is compatible Duration 1 year ADD TO CART	l by tions

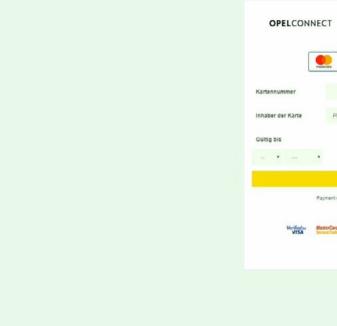
(1)

Vauxhall Connect Store

- Choose a service on the homepage and click on **Discover** to find out more
- Add to cart 2

 - Select the desired contract duration
 - Click on **Add to cart**

VAUXHALLCONNECT				Luis Vazquez Grandland X	Ω	
Your billing address has been successfully updated						
	CART ADDRESS PAYMENT					
\langle Return						
MY ADDRESS BILLING		ORDER SUN				
LUIS VAZQUEZ	MODIFY	ACTIVATED Services	Price Inc. taxes			
HA20FU LONDON UNITED KINGDOM	mourt 2	Road safety alerts	£69.00			
Information required for VAT purpose your address accordingly.	s. Please tick the box to certify your residency, or update	TOTAL inc. taxes	£69.00			
		CONTINU	UE			
		🔒 100% secure	payment			

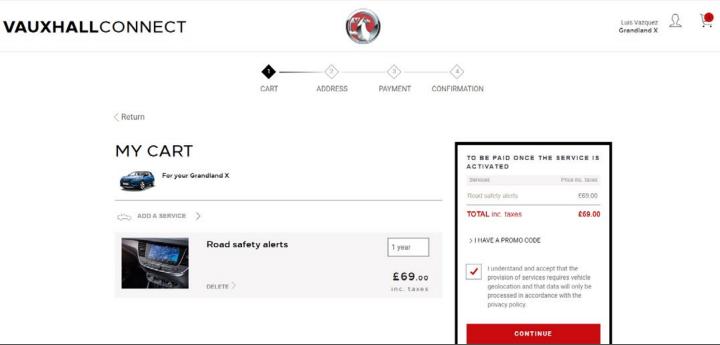


5



Billing address

- Check and, if necessary, update the billing address
- Confirm your address by ticking the box
- Click on Continue



- A green message confirms your car's compatibility.

Check and confirm

- Check if your cart displays the correct vehicle, service and duration
- Read and accept the conditions (T&C, geolocation & privacy policy)
- Click on Continue

	WARENKORB	ADRESSE	ZAHLUNG	BESTÄTIGUNG		
HIERMIT BESTÄTIGEN W	IR IHR ABON	NEMENT D	ES VERNE	TZTEN DIENSTES MYOP	EL	
Prochaines étapes pour bé	néficier de voti	re Service C	onnecté			
Der vernetzte Dienst wird in weniger als 24 S Ohne Zustimmung werden Sie aufgefordert I						
Votre récapitulatif Bestellnummer 8Dpc1bHdu zu bezahlen, wenn der servic						₽.
Services		Abonnemen	tautot		Preis mil. MwEt.	
Für den vehicle						
LIVE Navigation 5		1 Jah	ĸ		60,00€	
GESAMT inkl. mehrwertsteuer					60,00€	
* Der Service wird enst berechnet, wenn die Dienste an Die maximale Arthvierungsdauer betragt 7 Tage ab der einem von einem Mobilfunkbetreiber betriebenen Bere	n Abonnement, um Inr Fahr				lahrzeug nautig und in	
5		ZURÜCK ZU MEIN	ER ÜBERSICHT			
>		ZURÜCK ZU	M STORE			

- **Payment information**
- Enter payment information
- Click on Pay and then on Submit

Auftrag # 121718 Betrag 60,00 EUR

-

PSA

GROUPE

MasterCard Verified

VISA



3

Service successfully purchased

A confirmation page will show the purchased service(s), price and duration.

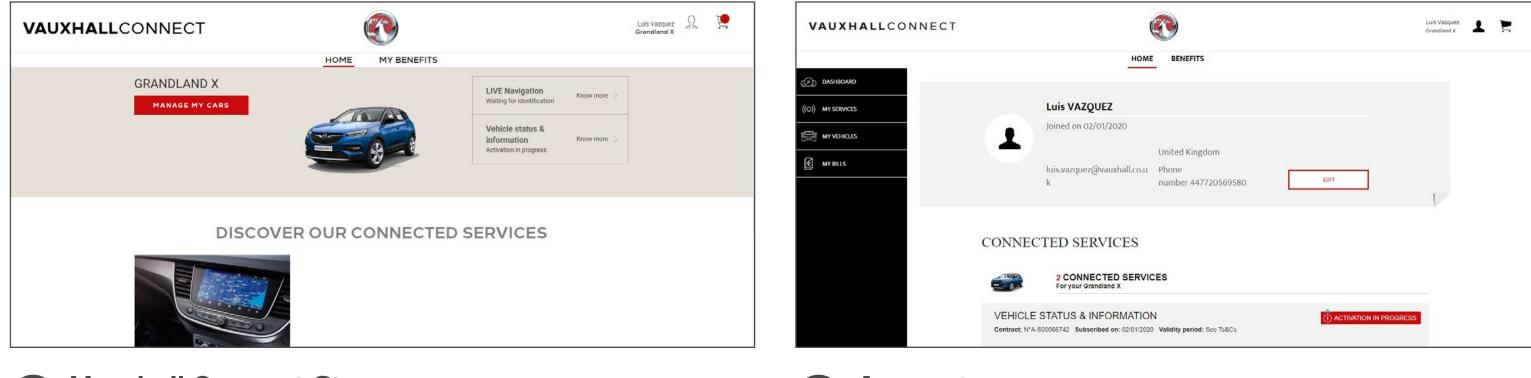






(1)

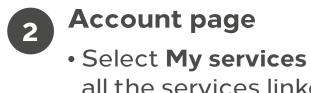
ACCOUNT PAGE



Vauxhall Connect Store

You can see your services directly on the homepage, next to your vehicle.

To access your account information, click on the person icon at the upper right of the homepage.



their status

Image: Construction of the constru

CONNECTED SERVICES

• Select **My services** from the menu on the left to see all the services linked to your account and to check

3 Account page

Via the menu you can also access **My vehicles** or **My personal data** to check and/or update account information.



The information contained in this publication is effective as of the date indicated below. Vauxhall reserves the right to make changes to the technical specifications, features and design of the vehicles relative to the information in this publication as well as changes to the to the publication itself.

Published January 2020 ©2020 Vauxhall Motors Limited Vauxhall Motors Limited, Luton LU4 9TT

