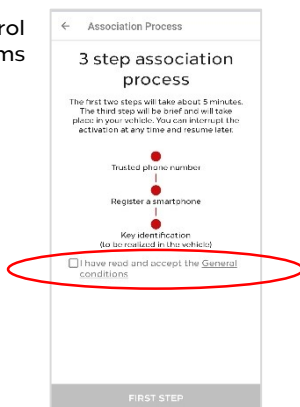


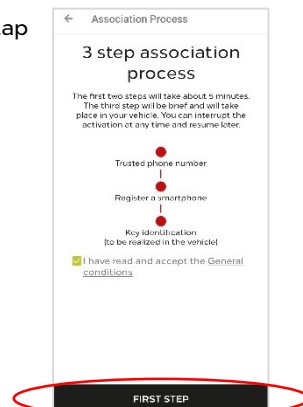
# VauxhallConnect e-Remote

Before completing the steps detailed below, you will need to have a MyVauxhall account, with your EV associated to the account. You will then need to activate the e-Remote service in the Vauxhall Connect store, visit [connect.vauxhall.co.uk](https://connect.vauxhall.co.uk) to do this. Once you've done this, you will receive an email confirming you have activated the service. Finally, you will need to download the MyVauxhall App and follow the steps below to ensure the service works correctly with your vehicle.

- 1 Select the e-Remote Control service and accept the terms of use.



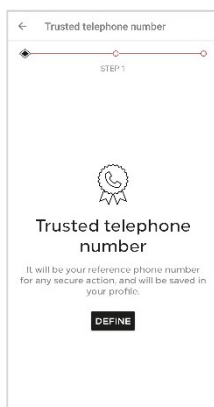
- 2 To go to the first step, tap "STEP ONE"



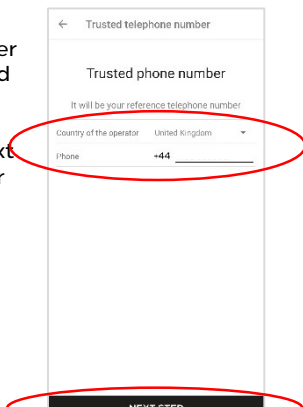
## Step one

Firstly you'll need to set up a mobile phone number that will be linked to the e-Remote service and will be used for authentication purposes, when registering a smart device to your service.

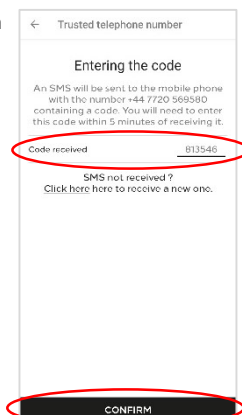
- 1 Tap "DEFINE" button.



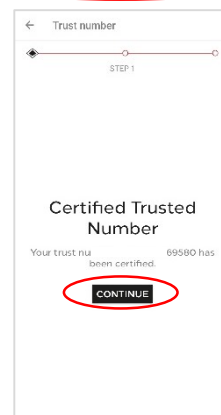
- 2 Select United Kingdom from the menu and enter your mobile number and click NEXT STEP. You will be sent a verification code via text message to the number you provided.



- 3 Enter the verification code in the space provided and tap on CONFIRM.



- 4 Once successful, tap on CONTINUE to proceed to the next step.



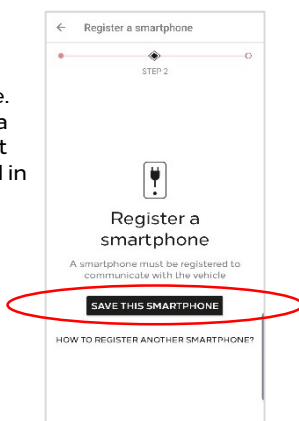
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# VauxhallConnect e-Remote

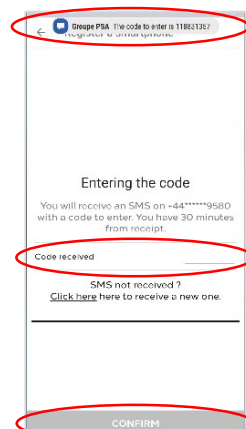
## Step two

Now, you'll need to register your smart device to access the remote charging and vehicle pre-conditioning features of the e-Remote service. If you are adding a new smart device, you will need access to the mobile number you used in step one of this guide.

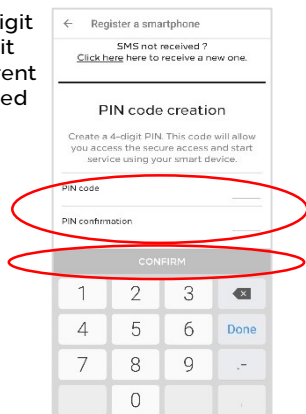
- 1 Tap on the **SAVE THIS SMARTPHONE** button to start registering your device. A text message containing a verification code will be sent to the number you provided in step one.



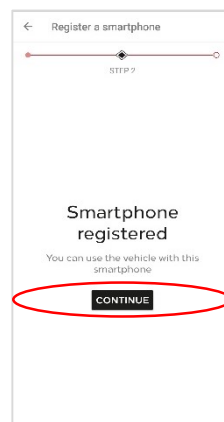
- 2 Enter the verification code in the space provided and scroll down.



- 3 Enter and re-enter a four digit PIN of your choice (ensure it contains at least two different digits) in the spaces provided and tap button



- 4 Once successful click on **CONTINUE**.



Your smart device is now registered to manage cabin temperature and remote charging, however to ensure your e-Remote is fully functional, proceed to step three.



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# VauxhallConnect e-Remote

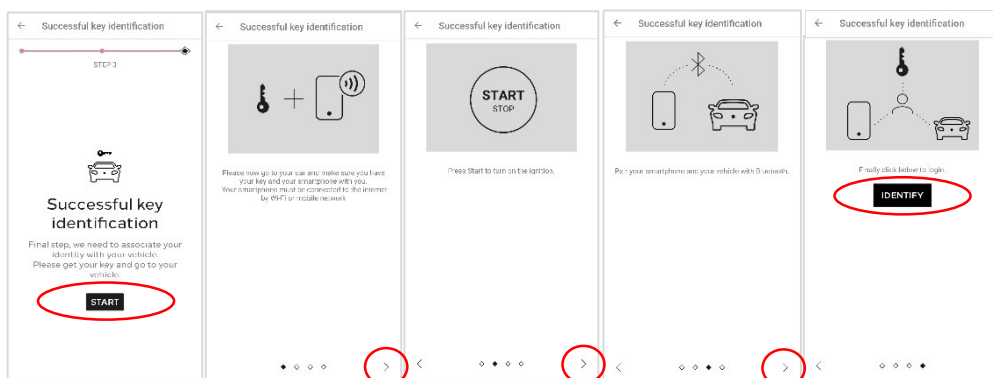
## Step three

Now you can set up remote entry feature of e-Remote via the MyVauxhall App. You will need to have completed steps one and two of this guide, before starting this step.

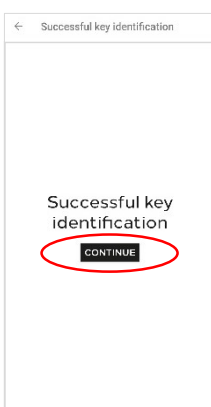
You will also need to have 'Sharing data and vehicle position' set in your vehicle's infotainment system. For more information on how to do this, please refer to the Live Navigation quick start guide.

Your Connect Box may need an update software to complete this step. This performed automatically, but you will need to ensure your vehicle is parked in an open area with good GPS & network coverage. Avoid, remote areas, as well as indoor, or underground car parks.

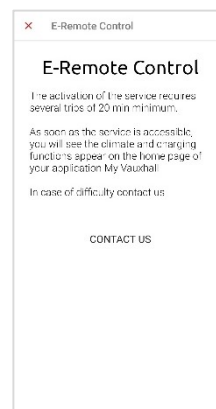
- 1 Whilst inside your vehicle tap the **START** button. Then follow the identification steps, tap on the next icons at the bottom of the screen to move forward and back through the steps. This will require pairing your smart device to your vehicle using Bluetooth.



- 2 Once successful, tap **CONTINUE**. If this is the first time you are activating this service in your vehicle, read on.



- 3 Your vehicle may require a software update to fully activate the e-Remote service. This process will start automatically, the app will instruct you on what you need to do to facilitate this process.



Once you have completed all the activation steps. You'll be able to access the full suite of e-Remote features.

The next pages contain a simple guide for how to make the most out of the key features.



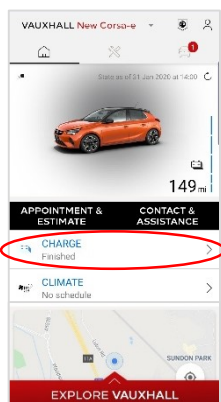
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# VauxhallConnect e-Remote

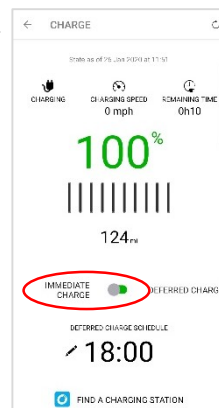
## Using Remote Charging

This feature is found in the home page of your MyVauxhall App for your electric, or hybrid vehicle. Whilst this feature allows you to activate the charging remotely, your vehicle will need to be plugged into a charger in order for the vehicle to charge.

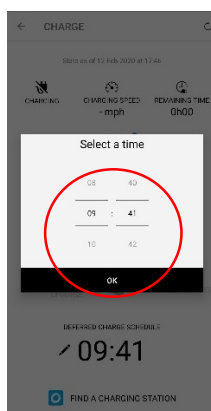
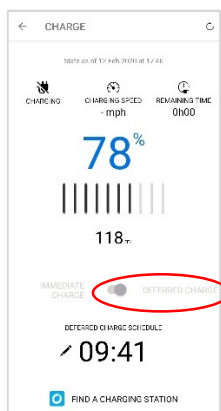
- 1** Tap on the CHARGE tab in your home screen underneath the image of your vehicle.



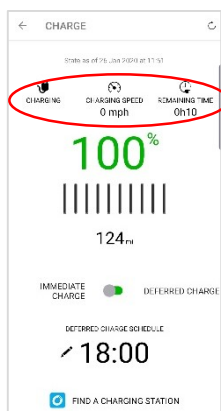
- 2** You can then either start charging immediately, or set a charging schedule. To start charging immediately, tap the toggle button to the left.



- 3** To set a charging schedule, tap the toggle button right, and set the time you would like to start charging at.



- 5** Once charging, the app will tell you what percentage charge you have, how many miles per hour your charge is currently adding and how long before your vehicle is fully charged.



- 6** Finally, to get the most out of your free six month Polar Plus trial, click on the link to the Polar Plus app at the bottom of the CHARGE screen.



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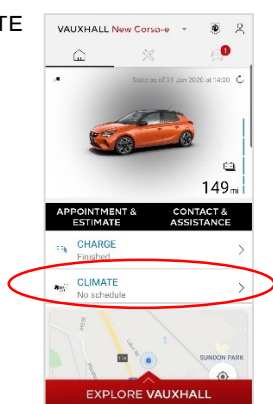
# VauxhallConnect e-Remote

## Using Remote Climate Control

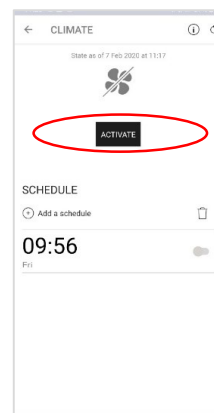
This feature is found in the home page of your MyVauxhall App for your electric, or hybrid vehicle, underneath the Remote Charging feature.

Your vehicle's battery will need to be at least 50% charged and your vehicle will need to be locked in order for the remote climate control feature to function.

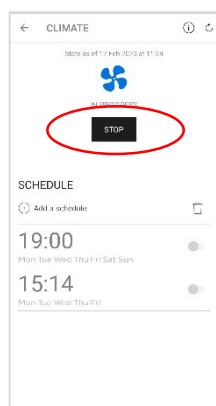
- 1** Tap on the CLIMATE tab in your home screen.



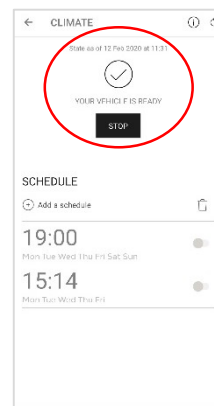
- 2** You can then either start your automatic climate control system immediately, or set an activation schedule. To start your climate control immediately tap **ACTIVATE**. Your climate control will switch on to the temperature set when you were last in the car.



- 3** If you wish to deactivate the climate control, tap stop.

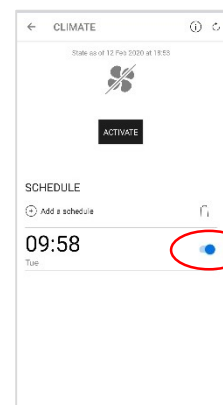
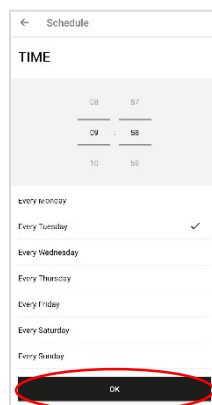
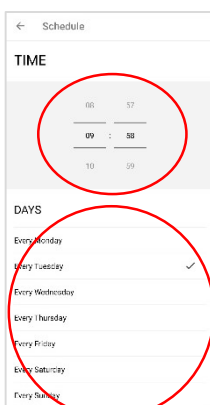
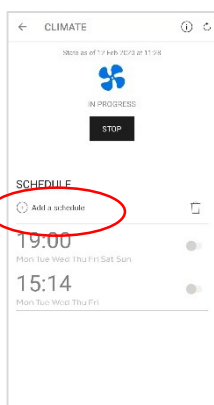


- 4** The app will notify you once the cabin has achieved nominal temperature



- 5** To schedule an activation time, tap on Add a schedule. Select a time and date for activation, then scroll down and tap OK. Your scheduled activation will appear in the main climate screen. Tap the toggle switch to blue to ensure the programme will run.

Please note: you will need to perform these steps at least an hour before the scheduled start time.



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